

Developing the Solutions For You



Certol[®]
Dental



2018 DENTAL PRODUCT CATALOG



Developing the Solutions For You

Since 1979 Certol® International has been leading the way in the development of infection prevention solutions for you and your facilities. Our development and testing ensure that we deliver the very best in cleaning technology for everything from surface disinfection to instrument cleaning and packaging.

Certol is an environmentally responsible manufacturer emphasizing use of biodegradable formulations. Certol follows Good Manufacturing Practices (GMP), and is FDA and EPA compliant. Our production and customer service departments are committed to customer satisfaction with exceptional guarantees.

Our partnerships with organizations like OSAP (Organization for Safety, Asepsis and Prevention) keep us on the cutting edge of what is important to the infection control community. We feel that this support of ongoing education is paramount to our continued success.

Our customers use Certol products in a variety of healthcare settings including traditional dental practices and institutions. University of Colorado, UCLA, University of Minnesota, University of Connecticut and SUNY Stony Brook are among our many loyal dental school customers.

A special thank you to:
The University of Colorado School of Dentistry,
The Community College of Denver Dental Hygiene Program
and Concord Career College for their cooperation in the production of this catalog.

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★ ProSpray C-60™ ★

KNOCKS OUT THE COMPETITION



**WHAT ARE YOU
WAITING FOR?**

ProSpray C-60



- ★ 5 Minute Contact Time
- ★ SAFE on All Surfaces
- ★ NO Alcohol Actives
- ★ FRESH Lemon Scent



Birex SE is a registered trademark of Biotrol



Certol®
Dental

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(800) 843-3343 • www.Certol.com

INFECTION PREVENTION • DISINFECTANTS • DETERGENTS • DISPOSABLES • STERILIZATION PRODUCTS

Your equipment will thank you.



Three Packaging Options

- Original low-profile soft pack with large 9" x 10" wipe size; stores easily inside drawers.
- Economy canister offers 33 - 50% more wipes than major competitive brands.
- Tall high-capacity canister holds 135 extra-large 8-1/2" x 12" wipes. More than DOUBLE the competition.

ProSpray wipes Description	Case Qty	Order#
Soft Pack - 9" x 10" - 72/soft pack	12	PSW-1
Canister - 6" x 6-3/4" - 240/canister	12	PSWC-1
Tall Canister - 8-1/2" x 12" - 135/canister	12	PSWCT-1
Canister Bracket (fits both standard and tall canister sizes)	1	PSWCR-1EA



ProSpray™ wipes

Surface Disinfectant/
Cleaner Towelettes

Fast Disinfecting Power:
THREE Minutes to Kill TB and Other Organisms.

- Alcohol-free, ammonium-free and bleach-free actives are best choice for plastics, vinyls and metals.

User-Friendly Water Based Formula:
Hard on Germs, Not on Hands or Equipment!

- So safe it is EPA approved for use without gloves (in absence of biohazards).
- Light lemon scent and deodorizer are more pleasant for healthcare workers and patients.
- Ideal for disinfection around electronics, keyboards, digital radiographic sensors and switches.
- Perfect for "high touch" surfaces in waiting areas implicated in transmission of the flu: door knobs, chairs, hand rails and phones.

ProSpray™

Ready-to-Use Surface Disinfectant/Cleaner

- **FIVE MINUTE** contact time.
- Effective against MRSA-HA.
- Ready to use format is safe and convenient.
- Empty 16 ounce bottle is labeled for OSHA compliance. Refill from gallon or 5 gallon drum.



ProSpray Description	Case Qty	Order#
24 oz. Spray Bottle	15	PSC240-1
1 Gallon Refill	4	PSC128-1
5 Gallon Refill with Spigot	1	PSC050-1
Intro Kit - (2) 1 gallon refills, (4) 16 oz. empty spray bottles, (1) funnel, (4) squirt caps	1	PSCSYS-1
16 oz. Empty Spray Bottle	6	PSCPS-1

ProSpray C-60™

Concentrated Surface Disinfectant/Cleaner

Concentrated disinfectant/cleaner with broad spectrum activity against a wide variety of organisms.

- **FIVE MINUTE** contact time.
- Effective against MRSA-HA.
- Concentrated format saves money and storage space.
- Approved for 60 day use after dilution.
- Unit dose tubes offer consistent accuracy and convenience. Each tube makes 16 ounces diluted solution.
- Empty 16 oz. spray bottle is labeled for OSHA compliance.



ProSpray C-60 Description	Case Qty	Order#
32 oz. Tip & Pour Measuring Bottle	12	PSC60/32-1
Operatory Pack - (48) 1/2 oz. unit dose tubes	3	PSC60/48-1
Intro Kit - (24) 1/2 oz. unit dose tubes, (2) 16 oz. empty spray bottles, (2) squirt caps	1	PSC60/INT-1
16 oz. Empty Spray Bottle	6	PSC60SB-1
Optional Squirt Cap	6	CAPSQUIRT-1

The benefits of non-alcohol actives in the ProSpray formulations:

- Cleaning and disinfection with one product. Meets CDC requirements for safe cleaning of blood and other human soils.^[1]
- Water based non-alcohol actives that will not haze or crack plastics, tubing or vinyl.
- Fresh lemon scent.
- Disinfectants with alcohol tend to evaporate quickly, making full contact time more difficult.
- Alcohol interferes with cleaning by causing blood and proteins to adhere more tightly.
- The phenolic chemistry combines reliable antimicrobial action with a low toxicity profile.
- Extremely gentle on all surfaces compared to destructive disinfectants with high levels of solvents.



Why clinicians love ProSpray

It's an arms race for disinfectants in healthcare to be the fastest and strongest. The need for speed has a downside: Increased toxicity to people and damage to surfaces or equipment. At Certol International, we pride ourselves in helping you extend the lifetime of your expensive equipment by creating quality products that aren't focused on eye-catching claims, but doing the job the right way.

Surface Disinfectants



Vital Defense® -D

Concentrated Surface Disinfectant and Holding Solution

- Meets CDC guidelines for intermediate-level disinfection in the presence of blood.
- Water based formula preferred for a wide variety of surfaces including vinyl, metals, plastics, tubing and faux leather upholstery.
- **FIVE MINUTE** contact time.
- Stays wet on surfaces longer for full contact time.
- Approved for 60 day use after dilution.

Economical

- 32 ounces makes 8 gallons of diluted solution.
- Concentrate reduces shipping costs and storage space.
- Reduce inventory - one product cleans and disinfects.

Four Applications in One Product

- Surface cleaner: Contains detergents and surfactants for essential pre-cleaning.
- Intermediate level disinfectant.
- Solution for ultrasonic instrument cleaning.
- Instrument holding solution.



Pleasant light lemon scent.

Vital Defense-D Description	Case Qty	Order#
Quart Bottle	16	VITAP32-1
System Kit - (4) quart bottles, (2) 16 oz. empty spray bottles, (2) squirt caps	1	VITAPSYS-1
16 oz. Empty Spray Bottle	6	VITSB-1



Pathex™

60 Day Concentrated Surface Disinfectant/Cleaner and Holding Solution

Pathex is a concentrated broad spectrum disinfectant/cleaner.

Economical

- One bottle makes 30 liters of diluted solution.

Approved for 60 Day Use After Dilution

Safe and Pleasant to Use

- Water based formula recommended for all types of hard surfaces, including vinyls and plastics. Unlike alcohols, bleach or peroxides, Pathex will not degrade surfaces.
- Will not stain or bleach hard surfaces.
- Light lemon scent appreciated by staff and patients.

Versatile

- Detergents make Pathex an effective surface cleaner.
- Intermediate level disinfectant suitable for use when disinfecting surfaces contaminated with blood, saliva and related soils.
- Instrument holding solution and ultrasonic cleaner solution.



Available in Canada only.

Pathex Description	Case Qty	Order#
950 mL Bottle	12	PATHX32-1
System Kit - (4) 950mL bottles, (2) 16 oz. empty spray bottles, (2) squirt caps	1	PATHXSYS-1
16 oz. Empty Spray Bottle	6	PATHXSB-1

E-VAC the ick.™



ProE-Vac is a non-foaming, biodegradable evacuation system cleaner that leaves a fresh mint scent. ProE-Vac's multi-action formula cleans and deodorizes the entire evacuation system.



ProE-Vac™ Liquid Evacuation System Cleaner

Effective, Yet Gentle

- Regular use keeps tubing, piping and pumps free-flowing.
- Low pH dissolves mineral soils ensuring complete cleaning, yet is gentle to the evacuation system.

Quick Action

- Dissolves solid debris quickly.
- Rapid removal of organic tissue, fluoride gel, coagulated blood and impression material.

Safe for All Evacuation Systems

- Tested on metals and plastics commonly found in evacuation systems.

Tidy Tote™: Convenient closed container for transporting solution between dental units. Special cap included is an adapter for both high volume and saliva ejector unit lines.



ProE-Vac Description	Case Qty	Order#
1 oz. Unit Dose - 24/box	6	PVACU24-1
1 Gallon with Pump	4	PVAC128-1
Tidy Tote - 1 Gallon Empty Dispenser	1	PVACB-1

Instrument Cleaners



ProEZ foam™

Ready-to-Use Foaming Enzymatic Spray

- Powerful 4 enzyme formula dissolves sticky blood soils.
- Easy to use - just spray foam over instruments.
- Foam prevents blood soils from drying on instruments.
- Neutral pH formula is gentle on all types of instrumentation.
- Unique anti-corrosive system protects delicate items.



Long-lasting foam and corrosion inhibitors combine to provide effective cleaning that is safe for delicate instruments - even overnight!

ProEZ foam Description	Case Qty	Order#
24 oz. Spray Bottle	15	PREZF240-1
1 Gallon Refill	4	PREZF128-1



ProEZ 1™

Single Enzymatic Detergent

- Protease enzymes attack blood based soils.
- Most economical choice.
- Concentrated: One ounce makes one to two gallons of solution.
- May be used as holding solution or in ultrasonic cleaners.
- Neutral pH and safe for delicate instruments.
- Powerful surfactants added into the formula aid the enzyme cleaning action.
- Water softening and chelating agents work to prevent the minerals in your office tap water from interfering with the cleaning process and prevent corrosion on your valuable instruments.



Powerful single enzyme detergent attacks the most common protein soils.

ProEZ 1 Description	Case Qty	Order#
1 Gallon with Pump	4	EZ128-1



ProEZ 2™ Dual Enzymatic Detergent

- Extra enzyme cleaning power (protease and amylase).
- Ideal for heavier blood soils including oral surgery, periodontal instruments, jointed and tubular items.
- Available in economical gallons or convenient unit dose tubes.
- Concentrated: One ounce makes one to two gallons of solution.
- May be used as holding solution or in ultrasonic cleaners.
- Neutral pH and safe for delicate instruments.
- Powerful surfactants added into the formula aid the enzyme cleaning action.
- Water softening and chelating agents work to prevent the minerals in your office tap water from interfering with the cleaning process and prevent corrosion on your valuable instruments.



Get the most effective true dual enzyme detergent on the market.

ProEZ 2 Description	Case Qty	Order#
1 oz. Unit Dose - 24/box	6	PREZU24-1
1 Gallon with Pump	4	PREZ128-1



ProEZ AW Quad™ Quadruple Enzyme Automatic Washer Detergent

Premium Four Enzyme Cleaning Solution

- Quickly dissolves soils from oral surgery cases.
- Non foaming formula ideal for ultrasonics and evacuation line cleaning.

Versatile 3-in-1 Formula

- Presoak or manual cleaning.
- Powerful ultrasonic cleaning action plus anti-corrosives to protect instruments.
- Effective evacuation system cleaner. Non-foaming to protect pumps. **Neutral pH is recommended for amalgam separators.**



Tidy Tote™: Convenient closed container for transporting solution between dental units. Special cap included is an adapter for both high volume and saliva ejector unit lines.

ProEZ AW Quad Description	Case Qty	Order#
1 Gallon with Pump	4	PREZAW128-1
Tidy Tote - 1 Gallon Empty Dispenser	1	PVACB-1

Instrument Cleaners



Good Vibrations™ Ultrasonic Cleaner Solution

Effective Cleaning Action

- Supports ultrasonic cleaning action.
- Removes organic blood debris and inorganic dental materials such as cements.
- Non-foaming.

Protects Valuable Instruments

- Most effective anti-corrosive agents available.
- Enhances instrument appearance and shine.
- Safe for delicate surgical items and jointed orthodontic pliers.

Economical

- Concentrated formula.
- 1 ounce makes 1 gallon solution.



Clean and protect against corrosion with Good Vibrations.

Good Vibrations Description	Case Qty	Order#
1 oz. Unit Dose - 24/box	6	GVUS24-1
1 Gallon with Pump	4	GVUS128-1

Instrument Lubricant



ProLube™ RTU Instrument Lubricant Ready-to-Use

ProLube RTU is an innovative ready-to-use spray instrument lubricant. Apply to instruments after cleaning and before sterilization.

Lubricates and Protects Jointed Instruments

- Acts as an anti-corrosive and lubricating agent.
- Improves surface quality and shine.
- Maintains function of jointed items including forceps, scissors, hemostats and orthodontic pliers.



Innovative Lubrication Formula

- No shaking required. ProLube RTU is a true solution with no separation.
- Allows full penetration of steam sterilant.
- Non-toxic and no oily or sticky buildup.
- No rinsing necessary after application.
- Silicone free.

Eliminates Cross Contamination From Lubricant Dip

Ideal for jointed orthodontic pliers and forceps.



ProLube RTU Description	Case Qty	Order#
32 oz. Spray Bottle	15	PLR/32-1

THE DENTAL ADVISOR™



**Clinical evaluations
conducted by the
Dental Advisor™**



Good Vibrations™

Consultants comments from product evaluation

"As soon as you put the instrument in the solution you could see it start working."

"Instruments come out shiny and clean."

"It mixed into the water well and was easily washed off the instruments."

"Works great on burs and surgical instruments."

"The ease of one pump into the ultrasonic made easy incorporation into the office."



Testing confirmed it effectively removed even blood and saliva

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Get a clear view of clean



ProView plus Features:

- Extra wide side seals
- Easy handling with gloves
- Internal AND external indicators
- Triple Action Seal™
- Clear consistent color change
- Environmentally responsible - inks are not considered hazardous waste



ProView® plus Self Sealing Sterilization Pouch

ProView plus sterilization packaging provides dependable quality and verification with Class 4 internal and external chemical indicators.

Consistent Performance

- Extra wide side seals, 36 lbs. high wet strength medical grade paper and five-ply blue poly film protect sterile contents.
- Industry leading 7/8" self-seal adhesive strip gives users Triple Action Seal™: tape to paper, tape to film and tape to tape.
- Quality adhesive and materials provide clean peel.



User Friendly

- Thumb notch and generous knuckle roll area for easy opening.
- Quick release tape and dry edge enables handling with gloves.
- Adhesive strip with perforated fold gives complete seal.

Versatile

- Recommended for use in steam, chemical vapor and gas sterilization processes.

ProView plus Description	Case Qty	Order#
2-1/4" x 4" - Burs/R. D. Clamps	12	PM2440-1
2-3/4" x 9" - Instruments/Handpieces	6	PM2790-1
3-1/2" x 5-1/4" - Small Items/Clamps	6	PM3554-1
3-1/2" x 9" - Instrument Set-Up	6	PM3590-1
5-1/4" x 10" - Small Cassette/Instruments	6	PM5410-1
7-1/2" x 13-1/2" - Small Cassette	6	PM7513-1
10" x 16" - Large Cassette	1	PM1016-1
13" x 18" - Large Cassette	1	PM1318-1
(All sizes 200/box)		

Sterilant Solution



V-Cide® Chemical Vapor Sterilant Solution

V-Cide is a chemical sterilant formulated for use in Chemiclave® sterilizers.



Reduced Odor

- Improved formula reduces odor-causing agents.

Gentle and Non-Corrosive

- Does not corrode, rust or dull instruments.

Economical

- Cost-effective alternative for your chemical vapor sterilizer.

Safe

- Compatible with materials recommended by manufacturers for sterilization in chemical vapor sterilizers.



Formulated for use in Chemiclave® sterilizers.

Chemiclave is a registered trademark of Thermo Scientific.

V-Cide Description	Case Qty	Order#
Liter Bottle	16	VC338-1

Sterilization Monitors



ProChek® S Steam Sterilization Integrators

ProChek S is a Class 4 multi-parameter internal chemical integrator strip for use as an immediate result sterilization monitor inside peel pouches, cassettes and packs.



- Indicates penetration of steam and heat inside pouch, cassette or surgery pack.
- Sensitive inks react to multiple parameters of steam and heat over time.
- Dramatic color change from yellow to blue-purple when sterilization conditions are met.
- Immediate results at the end of cycle provide quick feedback.

“Multi-parameter internal chemical indicators are designed to react to two or more parameters of time, temperature and the presence of steam and provide a more reliable indication that sterilization conditions have been met.” [1]

ProChek S Description	Case Qty	Order#
Steam Sterilization Integrators - 100/box	6	TSI440-1

Sterilization Monitors



ProChek® ID

Indicator Strips for Steam and Chemical Vapor

"Internal chemical indicators should be used inside each package to ensure the sterilizing agent has penetrated the packaging material."



- Meets CDC recommendation for an internal chemical indicator.
- Economical single parameter indicator - include a strip in every pouch.
- Temperature sensitive indicator ink turns from white to black in steam process; from white to brown in chemical vapor.

Provides visible assurance that package or load was exposed to the sterilization process.

ProChek ID Description	Case Qty	Order#
Process Indicator Strips - Steam and Chemical Vapor - 250/box	6	SM4340-1

ProChek® ID

Indicator Tape

- Meets CDC recommendation for an external chemical indicator.
- Indicator stripes on tape turn from white to black in steam.
- Dual use: Seal sterilization packaging and cassette wrap and provide an external indicator.
- Choice of three widths to meet all packaging needs.



The CDC recommends a combination of monitors to ensure effective sterilization: "Monitoring of sterilization procedures should include a combination of process parameters, including mechanical, chemical and biological." [1]

ProChek ID Description	Case Qty	Order#
Steam Sterilization Indicator Tape - 1/2" x 60 Yards	12	PIT120-1
Steam Sterilization Indicator Tape - 3/4" x 60 Yards	12	PIT340-1
Steam Sterilization Indicator Tape - 1" x 60 Yards	6	PIT100-1



Technical Tip

External Chemical Color Indicators

- Use on packaging when the internal indicator is not visible.
- Helps prevent the accidental use of packages and items not exposed to the sterilization process.





Pro Tector® Needle Sheath Prop

Pro Tector Needle Sheath Prop is a disposable device intended to promote safe one-handed recapping - the technique recommended by OSHA and the CDC.

- Secures cap on tray.
- Disposable and economical.
- Protects during disassembly.
- Autoclavable for one time use on sterile tray set-up.



For a How-To-Use video on this product, please visit us online at: www.Certol.com/ProTectorVideo

Pro Tector Description	Case Qty	Order#
Needle Sheath Prop - 100/box	10	PNS100-1
Needle Sheath Prop - 500/box	6	PNS500-1



How to Use Pro Tector Needle Sheath Prop



1. Assemble syringe with anesthetic and capped needle as usual.



2. Holding assembled syringe, insert cap through hole in Needle Sheath Prop, aligning ridges of needle cap with grooves around hole.



3. Insert needle cap through hole up to collar of cap.



4. Hold onto cap behind Pro Tector Prop and pull cap off.



5. Place Pro Tector Prop on tray with open end of cap facing up.



6. Use one-handed technique to recap. Insert needle into cap; bring syringe vertical, push down slightly.

Disposables



ProTray™

Disposable Instrument Trays

ProTray disposable trays are rigid disposable instrument trays with a smooth, glossy finish. They prevent cross-contamination, save time and function as an alternate work surface for mixing, one-handed needle recapping and storage.



Saves Time

- Eliminates the time consuming process of manually cleaning and disinfecting reusable trays.

Peace of Mind

- Provides patients and staff a clean instrument tray to help prevent cross-contamination.

Versatile

- Can be used as an alternate work surface in place of separate mixing pads, amalgam wells and dappen dishes.

Environmentally Safe

- Contains no chlorofluorocarbons (CFCs).

Staff time = Money. Protect your wallet with disposables.

ProTray Description	Case Qty	Order#
Divided Setup Tray - 9-1/2" x 13-1/4" - White - 200/box	1	DT-00W-1
Flat Hygiene Tray - 8-3/8" x 10" - White - 125/box	1	DT-01A-1
Flat Utility Tray - 9" x 12-3/4" - White - 125/box	1	DT-03W-1



Pro Tector®

Infectious Waste Bags

Pro Tector Infectious Waste Bags are bright red waste bags constructed of heavy-duty polyethylene with the universally recognized biohazard symbol.



Convenient

- Packaged in pre-folded dispenser boxes.

- Easy storage and distribution.

Meets State Regulations

- Impact resistance of 165 grams.
- Tearing resistance of 480 grams.
- Meets ASTM D1709 and ASTM D1922 standards.

Meets stringent New York and Florida state "red bag" regulations.

Pro Tector Description	Case Qty	Order#
Small - 10 Gallon - 24" x 23" - 100/box	1	PW1501-1
Medium - 12 Gallon - 24" x 30" - 100/box	1	PW1505-1
Large - 25 Gallon - 30" x 43" - 50/box	1	PW2010-1

Disposables



ProBarrier™ disposa chain™ Disposable Bib Chain

Metal bib chains and clips can give patients “chills”, tangle in their hair and even spread infection! Disposable bib chains eliminate all three of these problems. ProBarrier disposa chain features:

- Soft cloth construction for patient comfort.
- Equal length to standard chains (16”).
- Strong adhesive tabs hold bib securely in place.
- Economical choice for bib holder at less than 6¢ per chain (MSRP).
- Cloth can be stretched to fit ALL patients.



Eliminate germs, make-up, sweat and splatter with disposa chain!

ProBarrier disposa chain Description	Case Qty	Order#
Disposable Bib Chain - 3/4" x 16-1/2" - 300/box	10	DC-0115S-1

Personal Protection



Shield™ High-Efficiency Face Mask

Shield is a disposable pleated surgical face mask with a flexible nose piece and chin piece that enable the mask to conform to the face creating a Positive Facial Lock® (PFL).



- Excellent filtration certified by independent lab testing: Particle filtration = 99% at 0.1 micron.
- Positive Facial Lock® eliminates “blow by” - the passage of particles around edges of mask.
- Comfortable and latex-free.
- Available in earloop or retention head band.

CDC guidelines state: “Change masks between patients or during patient treatment if the mask becomes wet.” [1]

Positive Facial Lock® is a registered trademark of Alpha Pro Tech, Ltd.

Shield Description	Case Qty	Order#
PFL Earloop - 50/box	6	PFLEL8-1
PFL Retention Head Band - 50/box	6	PFL008-1

Barriers



ProBarrier™ Environmental Surface Barriers

ProBarrier covers meet the asepsis challenge of clinical contact surfaces (areas frequently touched during patient treatment).

- Reduces turn-over time between patients.
- Protects expensive equipment.
- Reduces exposure to disinfectant chemicals.
- Visible reassurance to patients.

ProBarrier Tube Sox are also an economical and effective cover for digital radiographic sensors.

ProBarrier Description	Case Qty	Order#
Chair Sox - 29" x 30" - 200/box	5	BB-2930C-1
Tube Sox - 3" x 12" - 500/box	6	BB-0312H-1
X-Ray Sox - 5" x 28" - 250/box	10	BB-0528X-1



Chair Sox™

Chair Sox provide surface protection for upholstered surfaces such as patient exam chair and doctor's stool. Also ideal coverage for delivery arms, keyboards and other surfaces.



Tube Sox™

Tube Sox provide surface protection for hard to clean unit hoses and attachments such as saliva ejectors and air/water syringes. Constructed with a 1" lip-guided entry-way to facilitate loading and with an adhesive strip to tack barrier into place.



X-Ray Sox™

Custom designed, stream-lined fit for x-ray heads. An adhesive strip and receiving tape hold barrier in place.



THE STICK stops here



Pro Tector® Needle Sheath Prop

OSHA standards and CDC guidelines recommend using "a mechanical device designed for holding the needle cap to facilitate one-handed recapping."^[1]

- Disposable and economical
- Secures cap on tray
- Simple design encourages compliance
- Featured product in ADA's professional products review



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Customer Satisfaction Guaranteed

Certol International, LLC has been manufacturing top quality, dependable infection prevention products for over 35 years. We pride ourselves on the consistent level of professionalism in every product we sell.

Our Customer Service Department will provide you with complete infection prevention methodology and product information, and help you achieve perfection in your techniques. Call 1-800-843-3343. Our staff is available weekdays from 7:00am - 4:00pm (MST) to answer your questions.

We can also be reached at www.Certol.com. Our website provides in-depth infection prevention procedures and Safety Data Sheets for all Certol products.

Certol is not only committed to providing high quality products and the complete satisfaction of our customers, Certol ABSOLUTELY GUARANTEES IT. If the end user of any Certol product is not completely satisfied with the quality of the product, a refund or adjustment of equal value will be made. For a copy of any of Certol's product warranties call 1-800-843-3343.

Ordering Information

- Product sold in minimum of case quantities only.
- For international orders, please contact Customer Service for specific terms and conditions.

Shipping Information

- Per customer routing instructions: Collect, Prepay and Add (PPA), or Air (PPA).
- LTL orders - \$20.00 handling fee (PPA).
- Small package - \$2.00 per box handling fee (PPA).

Terms

Net 30 days. A service charge of 1.5% per month will be added to all invoices thirty days past due.

Return Policy

- A Returned Goods Authorization (RGA) must be obtained from Customer Service prior to a product return.
- Full cases only.
- Customer is responsible for return shipping.
- 25% restocking fee on all returned items.
- 14-month shelf life on products returned.
- 25% disposal fee on unsellable products.
- All product returns must be within six months of receipt of goods. Credit memos issued will expire after six months.

All Certol products are available at these fine distributors, and many more!
Please visit www.Certol.com/DentalDistributors for the complete list.



Quotations and References:

1. Centers for Disease Control and Prevention, *Guidelines for Infection Control in Dental Health Care Settings* – 2003. MMWR2003; 52 (No. RR-17)

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