



NUMBER OF **EVALUATORS**

12

COMBINED YEARS IN PRACTICE

232

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PALMERO HEALTHCARE

Vacuum Shock and Vacuum Clean

VACUUM LINES CLEANING SYSTEM

Palmero's 2-step Vacuum Shock and Vacuum Clean system can keep vacuum lines functioning at peak efficiency.

hen asked what he liked most about Palmero Healthcare's Vacuum Shock and Vacuum Clean, a Maryland dentist with 36 years of experience in dentistry said, "We were amazed [at] how much debris was flushed out of the lines."

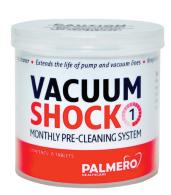
Palmero's 2-stage Vacuum Shock and Vacuum Clean system can keep vacuum lines clean and functioning at peak efficiency.

The 12 dentists who participated in this *Dental Product Shopper* evaluation rated features such as ease of use, effectiveness, and odor elimination.

Ease of Use

Manufacturer Description: Vacuum Shock, the first stage in the Palmero 2-step system, keeps vacuum lines clean with a single time-released tablet every 3 months. Maintenance with Vacuum Clean, the second stage in the system, requires only one self-activating tablet per week, each of which releases powerful cleaning chemicals throughout the week.

Evaluator Feedback: Identified as a favorite feature by 8 evaluators, Vacuum Shock and Vacuum Clean's ease of use was rated as excellent or very good by all 12 dentists, with 10 evaluators rating it as excellent. A dentist with 7 operatories who noted that keeping vacuum lines clean and operating efficiently is a "a very important part of maintenance"





described the product as, "easy to use out of the box [with] easy-to-follow instructions."

Ten evaluators rated time savings with the system as excellent or very good and all 12 rated convenience as excellent or very good. "My assistant loved the product because of ease of use and time saved," said one evaluator. A Louisiana dentist who said he would definitely purchase the system and recommend it to colleagues noted, [Vacuum Shock and Vacuum Clean] "kept the trap clean for a week instead of [needing to] change it each day."

When asked what he would like to see improved, one evaluator suggested tablets that dissolve more quickly. This evaluator went on to say the system is "easy to use, [with] fast results." Other suggestions included increased concentration "to lessen the regimen of use."

DENTAL PRODUCT SHOPPER www.dentalproductshopper.com



[It] kept the trap clean for a week instead of [needing to] change it each day. Barton Barre, DDS Harvey, LA





Easy to use right out of the box. Andrew Mogelof, DDS Stratford, CT







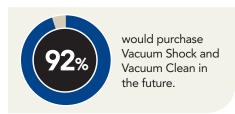
Definitely improved suction immediately. Anthony Fusco, DMD Randolph, NJ





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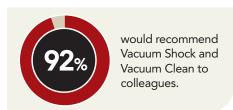




Effectiveness

Manufacturer Description: Vacuum Shock and Vacuum Clean provide consistent suction and cleansing while extending pump life. Vacuum Shock keeps vacuum lines clean while Vacuum Clean restores pressure and maintains cleanliness.

Evaluator Feedback: With comments such as, "very effective," "definitely worked well," and "it helps keep traps clear of much debris," 10 evaluators rated Vacuum Shock and Vacuum Clean's effectiveness as excellent or very good. A New



Jersey dentist with 19 years of experience, who said his vacuum lines "definitely get clogs occasionally," noted that it, "definitely improved suction immediately." Another evaluator, who rated the system as excellent, reported that there was, "a big difference in suction after just one use."

Odor Elimination

Manufacturer Description: Vacuum Shock breaks up any accumulated debris while Vacuum Clean keeps your lines fresh and functioning at peak efficiency. The neutral pH of the Vacuum Clean tablets helps to reduce dispersal of amalgam into sewer systems.

Evaluator Feedback: One evaluator, who called it much better than similar products, said, "I like the fact that it deodorizes the room." Another dentist, who said she would definitely purchase the system and recommend it to colleagues, noted that "the smell was a little harsh." When asked about odor elimination, 10 evaluators rated it as excellent or very good.

Overall Satisfaction

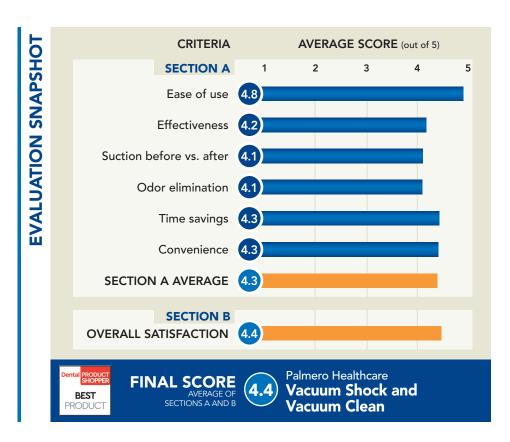
Eight evaluators called Vacuum Shock and Vacuum Clean much better than similar products, and 11 said they would definitely or probably purchase it and recommend it to colleagues.

A South Carolina dentist who gave the system an overall rating of excellent said, [it is] "so easy to use [and] very effective," and a California dentist with 17 years of experience in dentistry said, [it] "helped me with the problem I was having, which was a blessing." When asked what he'd like to see improved, a dentist who said he would definitely purchase and recommend the system responded with, "Nothing. [It's] great as it is." Overall satisfaction was rated as excellent or very good by 11 of the 12 evaluators.

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VOL. 8 NO. 2 DENTAL PRODUCT SHOPPER